



## Annual Summer Maintenance

Dear Valued Customer,

We would like to announce our annual summer maintenance shutdown from August 5th to 11th, 2024. This annual shut-down is dedicated to the maintenance of all our equipment and inventory inspection / upgrades. This maintenance will allow us to serve you even better and more efficiently as we move into the busy season. Our office will reopen on Monday August 12th, 2024.

### Important Details

- Limited Staff from July 8 - 15, 2024 may delay in delivery times
- Orders received between Aug 2 – Aug 31, 2024 will have a turnaround time of 2 - 2.5 weeks
- Any pickups requested between Aug 2 - 11, 2024 will be picked up on Aug 13
- No rush orders can be processed from Aug 2 - 23, 2024
- Regular turnaround time will resume August 31, 2024

Thank you for your understanding and we invite you to contact us with any inquiries you may have, and we wish you a great summer in 2024! Over the past year, we have transitioned to our new location! Please see our new address at the bottom of this notice. We appreciate your business during the past year! We are excited to continue to provide your clinic with the same quality product and services you have been accustomed to. We have many more initiatives that we are continuing to work on to assist the clinics. Look for our future updates!

Sincerely,

Michele Peters  
& the PedBasis Team

2245 Midland Avenue, Unit 12  
Scarborough, ON, M1P 4P9  
Canada



📞 416 297 9227  
✉️ [info@pedbasis.com](mailto:info@pedbasis.com)  
🌐 [www.pedbasis.com](http://www.pedbasis.com)